**RFP 26-86015**

**TECHNICAL PROPOSAL**

**ATTACHMENT F**

**Instructions: Please supply all requested information in the areas shaded yellow and indicate any attachments that have been included to support your responses.**

* + 1. **General Requirements and Definitions**
       1. Please list any additional terms and definitions used by your company or industry that you would like the State to consider incorporating in the contract. The State will not accept terms and definitions introduced after award during contract finalization and implementation.

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* + - 1. Please confirm you have carefully reviewed all requirements listed in RFP Section 1.4. Should your company have any exceptions, substitutions, or conditions for the State’s consideration, please list them below. The State will not accept exceptions, substitutions, or conditions introduced after award, during contract finalization and implementation.

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* + - 1. The HRMS application is built using a Microsoft .NET backend, an Angular frontend, and Azure MSSQL databases. Please describe respondent’s experience providing Maintenance and Operations support for modular applications built as described in Section 1.4 of RFP 26-86015.

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* + - 1. Both Horse Racing Management System (HRMS) applications are developed as multi-tenant applications; however, only some of the modules are currently used by multiple tenants. Indiana Office of Technology has a desire to grow the client base of the HRMS application to additional states as a SaaS offering. Please describe how the respondent would approach incorporating another state, or states, into the HRMS structure as a SaaS offering.

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* + - 1. Please describe the respondent’s capacity to assist with generating technical documentation that fully explains all the application features and workflows in their respective environments and infrastructure.

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* + - 1. Please describe how respondent will ensure adherence to the secure coding standards described in Section 1.4.3.5 of RFP 26-86015, and the requirement for regular code reviews.

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* + - 1. Please describe the respondent’s procedures for handling Service Level Agreements, including any off-hour emergencies in the application(s).

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* + - 1. Please describe how respondent will ensure adherence to the digital accessibility standards described in Section 1.4.3.4 of RFP 26-86015.

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* + - 1. Please describe how respondent will ensure adherence to the secure coding standards described in Section 1.4.3.5 of RFP 26-86015, and the requirement for regular code reviews.

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* + - 1. Please acknowledge the respondent’s understanding of, and agreement with, the RACI Chart in Section 1.4.3.6 of RFP 26-86015.

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* + - 1. Please describe how respondent will designate staff, and sub-contractor staff if applicable, to perform responsibilities as indicated in Section 1.4.3.7 of RFP 26-86015.

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* + - 1. Please confirm the respondent’s understanding that the work items identified in Section 1.4.4 of RFP 26-86015 are not to be considered an all-inclusive list of current requirements.

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* + - 1. Please explain how the respondent will ensure compliance with IOT’s Information Security Framework as described in Section 1.4.5 of RFP 86015.

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* + - 1. Please confirm that all respondent resources reside in the continental United States

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